

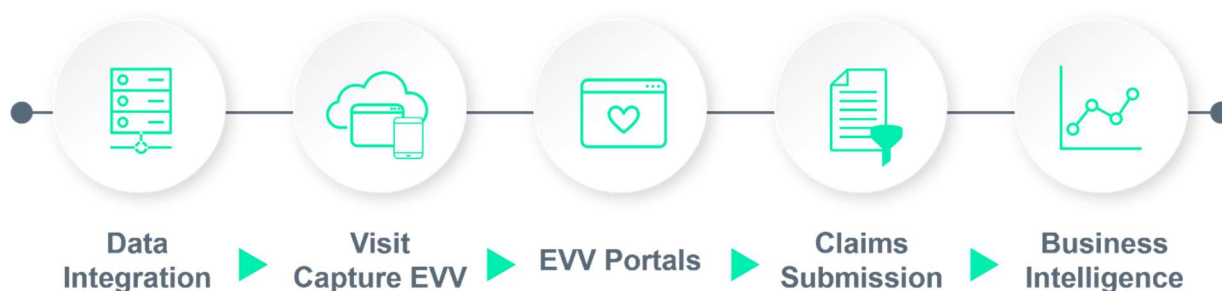
Electronic Visit Verification – MMIS Modular Component

Product Description

Gainwell's Electronic Visit Verification (EVV) is a Modular Platform for state Health and Human Services systems. The EVV Platform is a cloud-based, Software-as-a-Service (SaaS) solution that provides agile, modern, and interoperable features.

Our high-level system solution is shown in the figure below.

Figure 1. High-Level System Solution



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Key Features and Benefits

Following are the key features and benefits of our offering:

- **EVV Program Compliance: Leverage the knowledge and experience** of an experienced EVV team and industry leadership operating in more than eight states. We have a deep understanding of what true project success requires, both during implementation and beyond, and will harness this experience to make your program a start-to-finish success.
- **Improved Efficiencies: Achieve impactful savings** through our innovative and user-friendly technology that supports improved communications and the elimination of cumbersome manual processes.
- **Improved Visibility and Oversight: Make data-driven decisions** through our robust data and analytics that inform financial decisions and improve patient care.

Gainwell's EVV provides functionality in the Core Functionality category, as described below.

Core Functionality

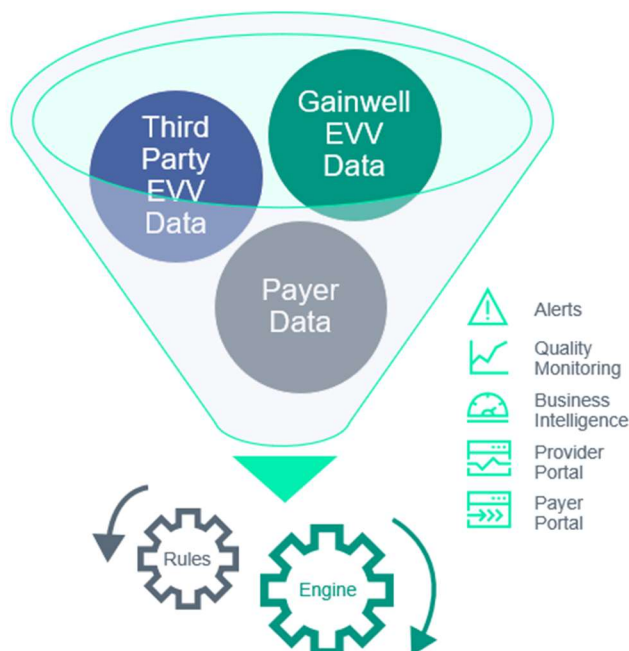
The following are features included in the platform:

- **Mobile Connect (MC).** MC is an easy-to-use visit verification application and is the primary method for visit verification in our current state programs. MC works in both a connected and disconnected mode using store and forward technology. Visits can always be captured and verified, regardless of whether cellular or Wi-Fi connectivity is available at the point of care. Global Positioning System (GPS) data is captured at the visit start and end.

- **Telephonic Visit Verification.** Caregivers dial a state-provided toll-free number to record the required EVV data elements. Automatic Number Identification (ANI) technology is used to validate telephone calls from the member's identified phone number(s) and location.
- **EVV Portals.** ADA-compliant portals are available for constituents in the EVV program, including providers/Self Directed Fiscal Intermediaries using the EVV system, providers/Fiscal Intermediaries using an Alternate EVV solution, and state staff. Users of the portals are set up with roles-based access so the user only sees the features, functionality, and data appropriate for their role.
- **Scheduling.** Scheduling utilizes our flexible scheduling module within the EVV Portal, which uses authorization data to provide the capability for accurate scheduling and improved workflow. This allows users with appropriate permissions to create schedules using a quick and easy scheduling tool. The Scheduling feature allows the Participating Entity to determine if scheduling will be required within the EVV program(s) or if it will be optional.
- **Billing/Claims Submission.** Gainwell promotes an Open billing module that provides the following:
 - **Billing.** Billing is a module within the EVV Portal that validates the required billing data elements, including verified EVV data, then generates an 837 to send to the state's Medicaid Management Information System (MMIS).
 - **Claims Validation.** Providers can continue to submit claims as they do today and use their current submission system and remittance processes. The state's MMIS can add an edit in the claims adjudication process to prospectively confirm EVV data to support claims payment. This can be used for providers that opt to use an alternate EVV system or can be used for the entire EVV program.
- **Aggregator.** Aggregator is a system agnostic module that accepts visit data from any EVV system and applies standardized business rules to verify the visits. The Aggregator houses the program data and is operational today in many state EVV programs.

Within the Aggregator, users can filter and sort visit information on demand using a variety of fields, as shown in the figure below. Through the Aggregator, providers and staff can generate reports, including reports that show visits that were and were not verified.

Figure 2. Aggregator



- **Business Intelligence (BI).** Participating Entity staff will have access to EVV program data via their Aggregator Portal that includes BI with powerful management tools, dashboards, and reports to provide real-time insight into the delivery of care, including visits and transactions.
- **Data Integration.** Gainwell has a formal process for data integration and comprehensive data interface capabilities to intake data from multiple sources including provider, member, caregiver, and authorization data.

EVV Support Services

- **Training Services.** Guided by the approved training plan system, users will have access to self-service training videos and webinars via an On Demand service. System users can choose training specific to their roles and responsibilities.
- **CMS Certification Services.** We offer comprehensive CMS Certification services for you to validate the EVV Program meets CMS requirements. We make the certification process simple and have fully integrated the CMS OBC requirements into our standard implementation procedures, allowing the necessary evaluation criteria and evidence to be created automatically. We will participate in your CR and ORR meetings and provide you with the required materials for certification. We will also support your CMS Key Performance Indicators (KPIs) reporting requirements through our expertise and reporting tools.

Modular EVV Platform Software Licensing

Gainwell utilizes Sandata Technologies, LLC as its subcontractor for the purposes of this EVV offering. Gainwell will work with the Participating Entity to determine and document their needs on data discovery, implementation, transition and training services, service level metrics and customer support services, and to finalize the corresponding platform fees in a mutually agreed-

upon Service Level Agreement. The resulting Service Level Agreement, together with the service description and associated assumptions, supersedes and replaces the requirements set forth in the Solicitation and response to the Solicitation and shall be the operative contractual document for the purposes of Gainwell's EVV. For clarity, pricing is determined based on the specific Service Level Agreement with customer requirements for EVV services.